



MANDA
BAY



THE SAFARI AND
CONSERVATION CO.

COVID 19 PROTOCOLS

A document outlining the precautionary steps we have taken to protect our staff and guests.

A Safari And Conservation Company Property



HEALTH AND SAFETY

LOCATION

We are located on a small corner of Manda Island where we are totally isolated from outsiders and the general public. All our food and beverage supplies are brought in by boat, sanitized and washed before entering the premises.

SOCIAL DISTANCING

We will follow social distancing protocols as well as health protocols as set by the Kenyan Government and the WHO.

Whilst we will take precautions to protect guests from contact with others, we aim to give our guests the same experience they have enjoyed in the past and allow them every opportunity to enjoy the freedom and space that Manda Bay offers.

If any guest should be sick or show flu-like symptoms whilst at the lodge, we will refer them to a doctor for testing and isolate them from other guests. We will keep a supply of masks and gloves in the shop. Visitors to Lamu may be required to wear masks in the Old Town.

We insist that all visitors to Manda Bay have full AMREF cover or other adequate cover which allows for medical evacuation.



ON ARRIVAL

LODGE

- We will not shake your hand, but will offer you a warm welcome.
- You will be required to wash and sanitize your hands.
- Unless you have pre-signed any arrival documents please ensure you do so with your own or a freshly sanitized pen.

BOATS

- Each group will have exclusive use of a boat.
- If individual guests are required to share, this will be in line with government protocol allowing for social distancing.
- Boats are washed with soap and water at regular intervals throughout the day and surfaces will be sanitized before and after use.
- Hand sanitizer will be available in the boat for guest use.
- Guests may be required to wear a mask when traveling to and from Lamu.



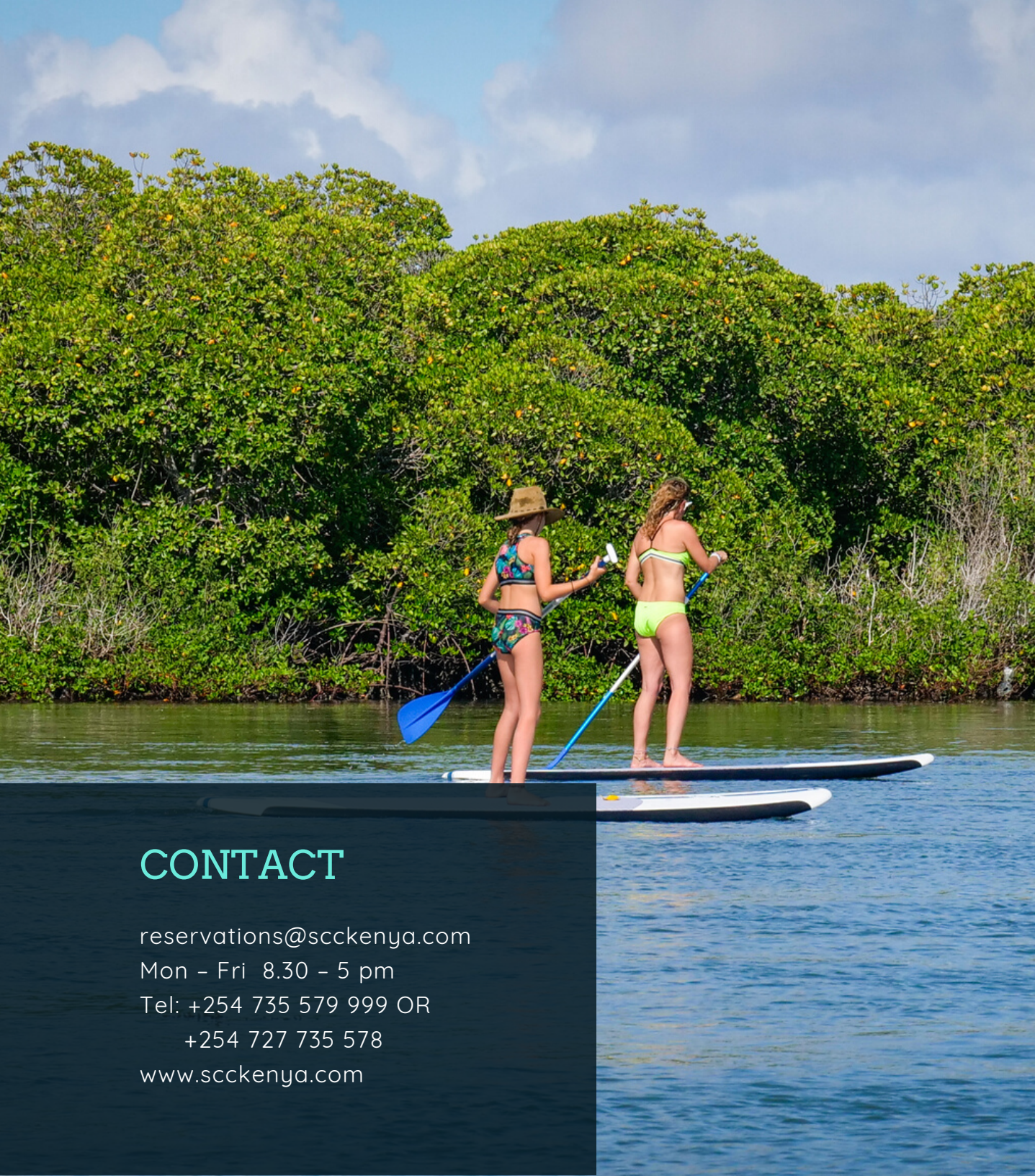
AT THE LODGE

STAFF

- All front of house staff live on site, working 2 month periods.
- All staff will be isolated for a period of 14 days before being allowed to circulate amongst the other staff on the island.
- All staff temperatures are monitored daily.
- Any member of staff with an elevated temperature, or displaying COVID like symptoms will be isolated and referred to the nearest medical facility.
- All staff receive regular, repeated COVID training on hygiene and preventative measures.
- The staff canteen and kitchen follow the same hygiene and service protocols as the guest kitchen.

COMMUNAL AREAS

- All communal areas are thoroughly cleaned at regular intervals through out the day.
- There will be sanitizers available for use outside the public washrooms.
- All door handles and table tops and utensils are sanitized regularly
- Seating is spaced such that groups can congregate in separate areas, with at least two metres between them.
- All service staff will maintain a 2 metre distance during service.



CONTACT

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AT THE LODGE

DINING EXPERIENCE

- All food is prepared by certified food handlers in a thoroughly cleaned kitchen, or is prepared en-plein air in a hygienic setting.
- All food will be served plated by food handlers, or will be presented for your own personal service.
- Only food handling staff are permitted to enter the kitchen, ensuring it is a safe and clean environment. Each group will dine individually and be spaced at least 2 metres apart.
- All high touch surfaces are sanitized before and after each use.

IN YOUR ROOM

- Each room is thoroughly cleaned and disinfected before arrival.
- All high touch surfaces are sanitized at regular intervals.
- Sanitizer is available in the room.
- Your room will be attended to twice a day; in the morning for cleaning and again in the early evening for turn down. All surfaces will be sanitised at these times.